Our Webinar Will Begin Shortly

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Florida AHCA:
EDI Post Integration Training

September 2024

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EDI Post Integration : Agenda

- Map To EVV Mastery: EDI Onboarding
- Integration Update
- Integration Next Steps
- HHAeXchange Demo
- Key Takeaways
- Next Steps
- Questions?

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THE MAP TO EVV MASTERY

HHAeXchange is here to guide you
along your EVV Onboarding eXpedition

Provider Milestones

Beginnings Base Camp

Onboarding Form
✓ Submitted

Information Sessions
✓ Register and Attend

Get Moving Mountain

Milestone: EDI Onboarding : Aug 22

Milestone 1: Portal Access *(New Providers) : August 27*

Milestone 2: Payer Contracts *(All Providers): Aug 28*

EVV Foundations Forest

Milestone 3: Payer Data and Scheduling: Sept 5

Milestone 4: EVV Management: Sept 13

Begin Billing Bay

Milestone 5: Billing Sept 17

Milestone: EDI Post Integration Sep 19

Provider Go Live: Oct 1, 2024

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Key Takeaways

Throughout today's training presentation, you will see this icon. It highlights important information, which we will summarize as key takeaways at the end of today's training.

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Integration Update

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Data Milestone Update

- DATE: Sept 6th
  - Portals were linked to FL AHCA contract.
  - Your portal was configured appropriately, you should be linked, and integration completed.

- If you are not linked, your integration is not complete.
  - you need to enter in your Medicaid ID number under your office setup in the secondary identifier field.
  - You will need to reach out to EDI for integration setup by submitting a ticket.

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Integration Next Steps

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How do I know Integration was completed?

- Integration Completion Email is sent to providers once integration is complete.

Hello Pam,

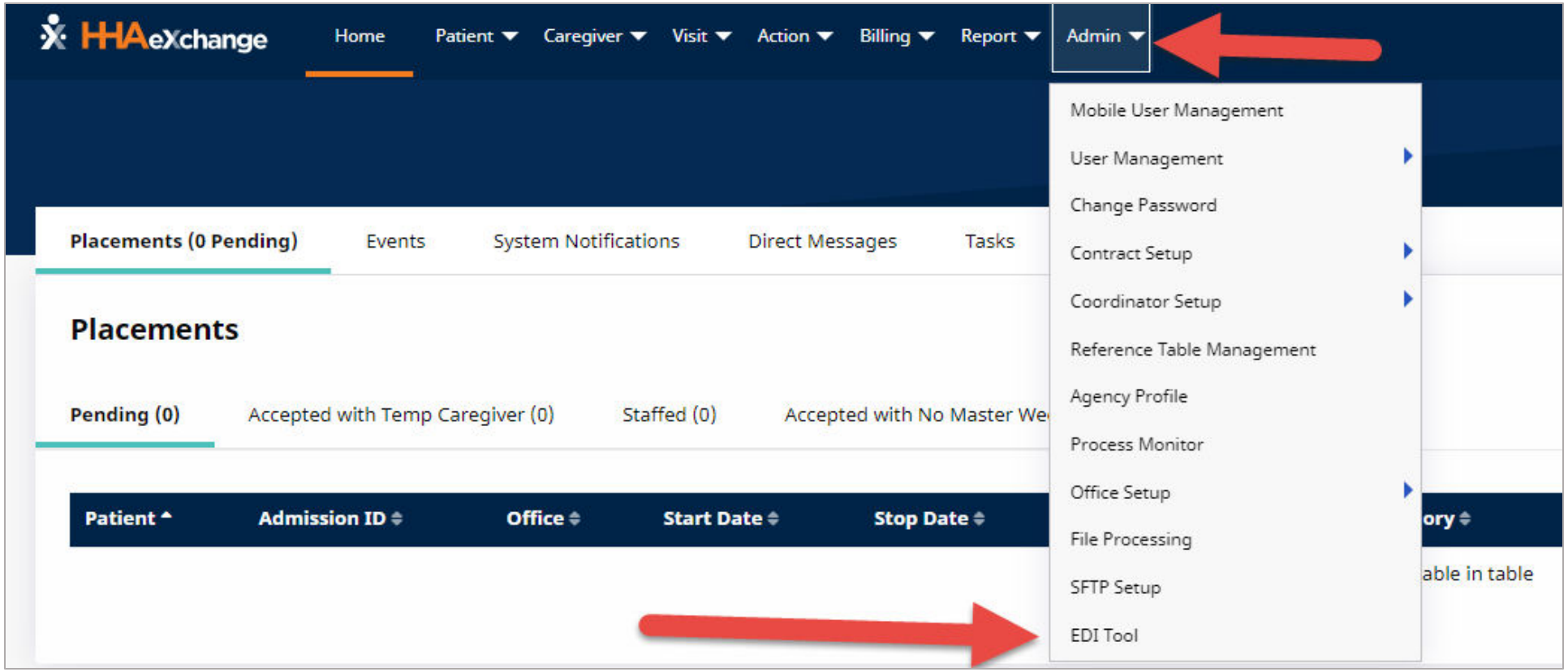
Your integration is complete. Please upload a small V5 file via the interface today, so we can ensure the interface is working as expected.

If you ever have new contracts linked to your portal in the future, please reach out to the 3rd Party Integration Support Desk to have new contracts added to your integration.

Please check with your vendor to make sure EVV is turned on. Any files sent through the interface will now process same day (provided there are no formatting issues). They should have training materials available to advise you of the workflow to trigger submission of invoiced visits. After the file has processed, you can confirm which records successfully imported and which ones failed.

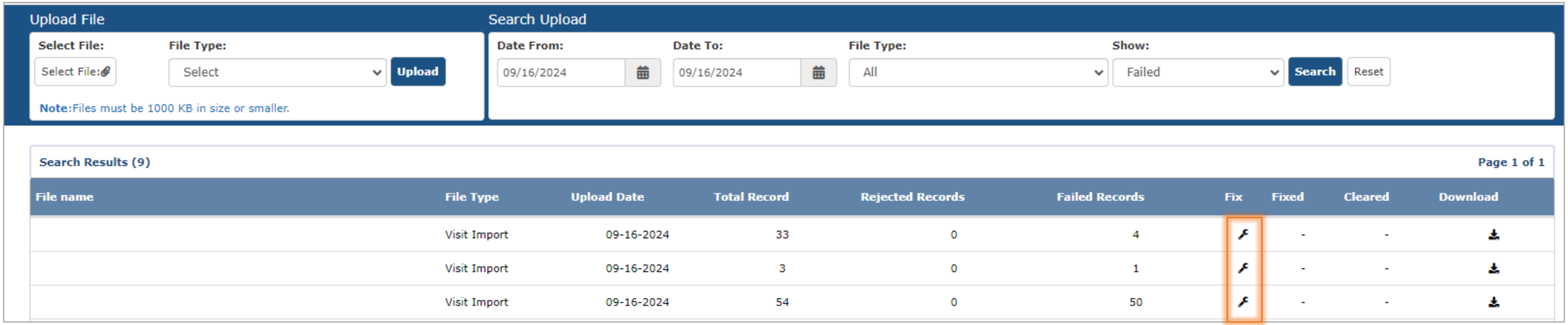
1. Vendor sends over small batch of data.

- The vendor can send over actual visit data in small quantity to ensure it comes over correctly.
- Providers can view this in the EDI Tool.



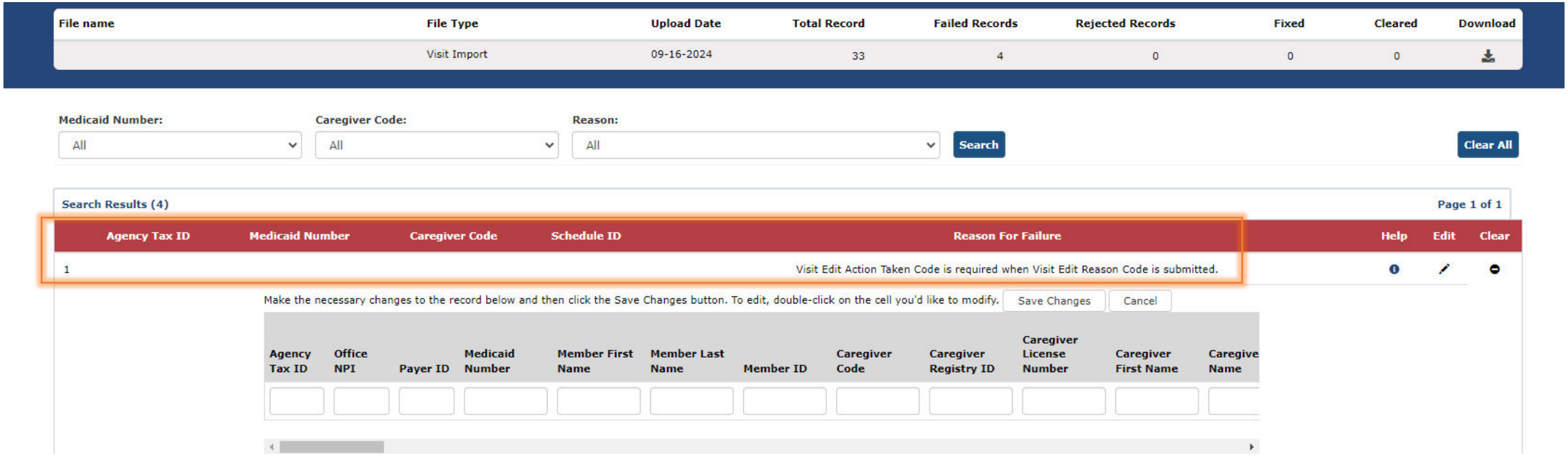
2. Provider reviews rejections in EDI Tool.

- If any rejections arise, providers can select the **Fix** Icon to review reason for failure
- Have your 3rd party vendor import data once it has been fixed.
- Providers can create a ticket for EDI team to assist with rejections they are unable to resolve themselves.



3. Provider resolves rejections using Fix icon.

- The EDI Tool has information regarding common rejections providers can address themselves.
- The reason for failure along with Agency Tax ID, Medicaid Number & Caregiver Code will be visible if any rejections arise.
- If there are no other rejections, the 3rd party vendor can send all other data.
- Review and resolve any ongoing errors.



Vendor sends data on cadence

- Data needs to be loaded in a timely manner to be able to continue billing processes in HHAeXchange starting October 1st.
- Providers can rebill in HHAeXchange, if needing assistance we have attached some links for providers.

  - Homecare Common EDI Import Failures
  - Rebilling Job Aid

Note: Billing rates will be visible on the file, unless you are managing your rates in HHAeXchange.

Reminder: Action for Rendering Caregivers

Caregiver's NPI is required for these Service Codes.

For new caregiver profiles, import visit data first, update caregiver NPI for these service codes then import invoice.

Service Codes
S9124:SQ:TT:UF - SOE
S9122:TT:UF - SOE
S9122:UF - SOE
S9122:TT - SOE
S9122 - SOE
S9122:TT:UF
S9122:UF
S9122:TT
S9122

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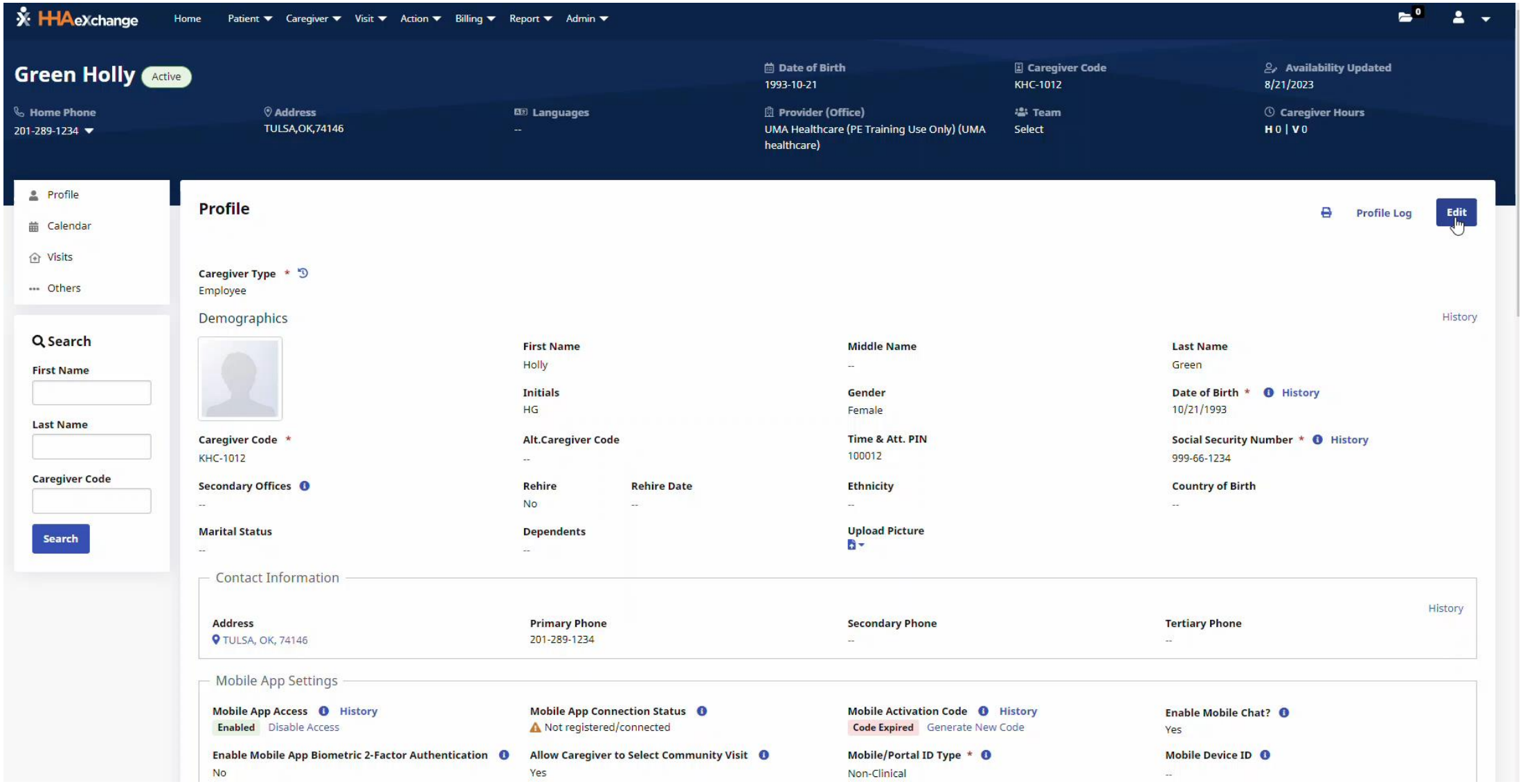
Rendering Caregiver :



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Prebilling

What is Prebilling ?

- **Review billing issues. Resolve issues in your 3rd party system and then re-import data. A good practice is to check this daily.**

What prebilling issue occur in HHAeXchange?

- **Incomplete Confirmation**
- **Authorization**
- **Unbalance Visit**
- **Overlapping Shifts**
- **Temp Caregiver**

Billing Review

What is Billing Review ?

- **Review billing issues. Resolve issues in your 3rd party system and then re-import data. A good practice is to check this daily.**

What billing review issue occur in HHAeXchange?

- **Missing Diagnosis Code**
- **Pending Billing of Additional Shifts on Same Day**

***Note**: Ensure diagnosis codes are entered in patient's chart in HHAexchange or your vendor is sending it when importing data.*

HHAeXchange Demo

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Key Takeaways

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Key Takeaways

- Billing rates will be visible on the file, unless you are managing your rate in HHAeXchange.
- Ensure diagnosis codes are entered in patient's chart in HHAexchange or your vendor is sending it when importing data.
- Caregiver's NPI is required for Service Codes (can be referenced here)
- If you are not linked, your integration is not complete.
  - you need to enter your Medicaid ID under your office setup in the secondary identifier field. How to Validate Office Configuration
  - You will need to reach out to EDI for integration setup by submitting a ticket.

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Next Steps

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EDI Integration Reminder

New Providers:

- Create ticket for EDI team to request integration if not done so already.
- Complete Testing if required.
- Integration completed by EDI Team.
    - Call out to enable EDI Billing rates on this ticket if you wish to send us billing rates and your vendor supports sending us rates via the visit import file. Please note this is optional.

Established Providers:

- If you are not linked, your integration is not complete

- you need to enter in your Medicaid ID number under your office setup in the secondary identifier field.
- How to Validate Office Configuration
- You will need to reach out to EDI for integration setup by submitting a ticket.

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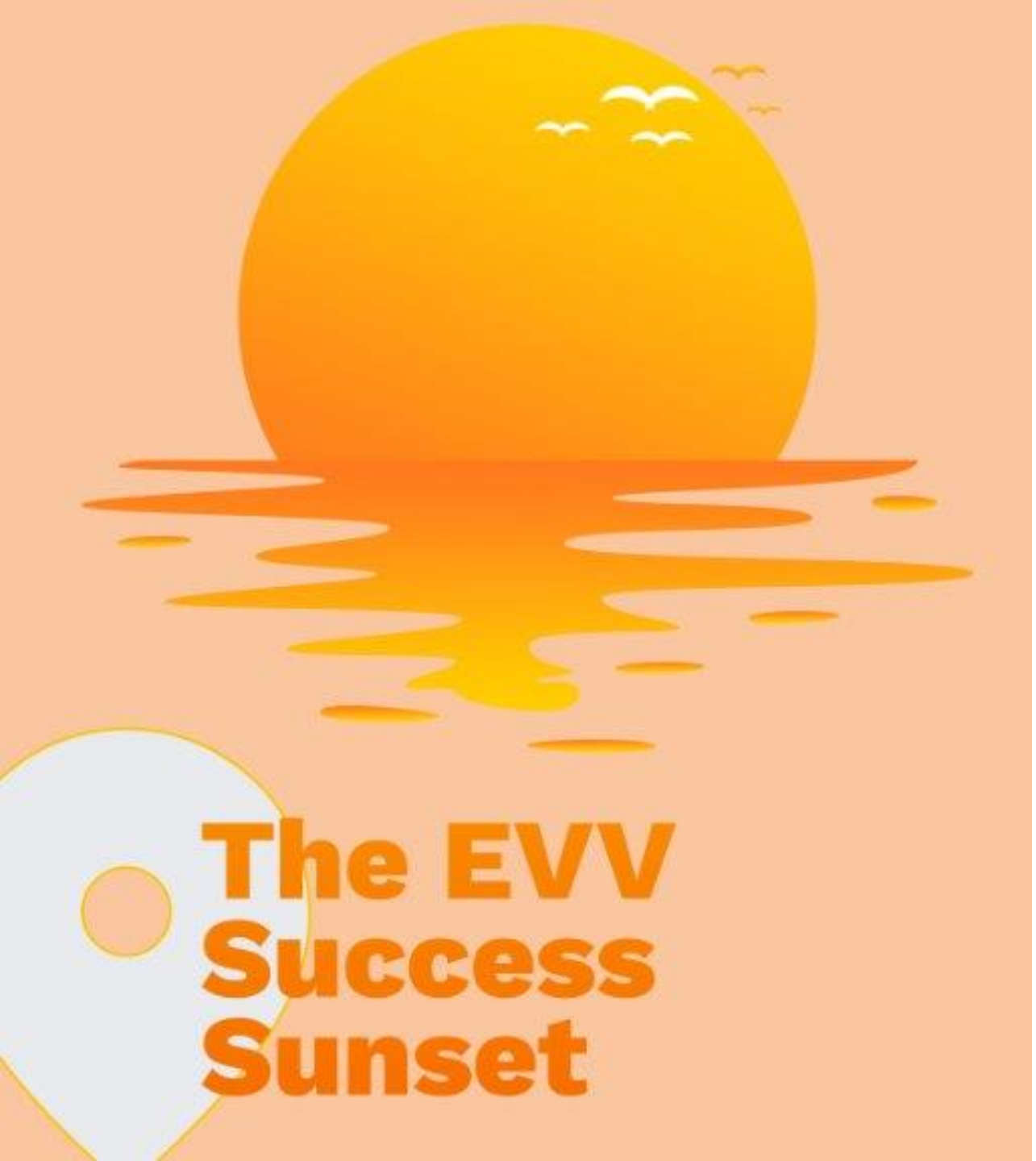

Post-Go-Live: EVV Adoption Support

Open Hours: October 1st, 8th, 15th & 22nd

- Provide training support.
- Increase EVV adoption.
- Billing support in HHAeXchange.

Role: Admin, Coordinator, Biller

Provider Resources

The State Info Hub will be your primary source of information throughout this implementation to stay up to date on all information and dates.

HHAeXchange
Florida Info Hub
Florida Information Center | HHAeXchange

HHAeXchange
EDI Knowledge Base
EDI Knowledge Base

FL Medicaid Web Portal
Website
Florida Medicaid Web Portal.

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Appendix

Review and share these links with your EVV Vendors:

- Florida EDI Codes
- Homecare Provider Visit Import and Export Integration (v5)
- HHAeXchange File Format Validation Portal
- Homecare Common EDI Import Failures

EDI Support:

- Provider EDI Integrations
- Homecare Common EDI Import Failures
- Rebilling Job Aid

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Questions?

Register for
Open Hours (1)

Florida Information
Center Page

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