

Our Webinar Will Begin Shortly

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Q&A



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Meet the Presenter

Ashley Cho



- **Role:** Senior Training Specialist
- **Tenure at HHAeXchange:** 4 Years
- **Areas of Expertise:** Billing, Revenue Cycle

IL DRS & DOA Phase 2: EDI Onboarding

January 2026

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Alternate EVV (EDI) Onboarding



This training will provide a clear understanding of how to begin the integration process with HHAeXchange. You'll learn how to coordinate with your EVV vendor, submit a support ticket, and understand how data flows between your third-party system and HHAeXchange.

Who should take this training?

This training is intended for providers using a third-party EVV system that requires API integration. If your agency uses HHAeXchange EVV directly, this process does not apply.



DRS Sandata API



Illinois Division of Rehabilitation Services (DRS) providers currently using the Sandata API will need to transition to the HHAeXchange API to ensure EVV compliance.

This webinar will walk through the steps to get started with connecting your EVV system to HHAeXchange so EVV visits are transmitted accurately and in compliance with DRS requirements.

Objectives of Today's Training

You will be able to:

- **Explain** the Illinois API Attestation process and why it is required to initiate EDI onboarding.
- **Identify** the required Illinois API documentation and specifications for the DoA/DRS implementation.
- **Submit** the Illinois API Attestation Form to begin the API onboarding process.
- **Describe** what to expect during integration testing, including provider and vendor responsibilities.





Agenda

➤ API Integration Overview

➤ API Onboarding Workflow

➤ Testing Requirements

➤ Best Practices

➤ Key Takeaways

➤ Support Resources

➤ Questions



Knowledge Check: What's the presenter's name?



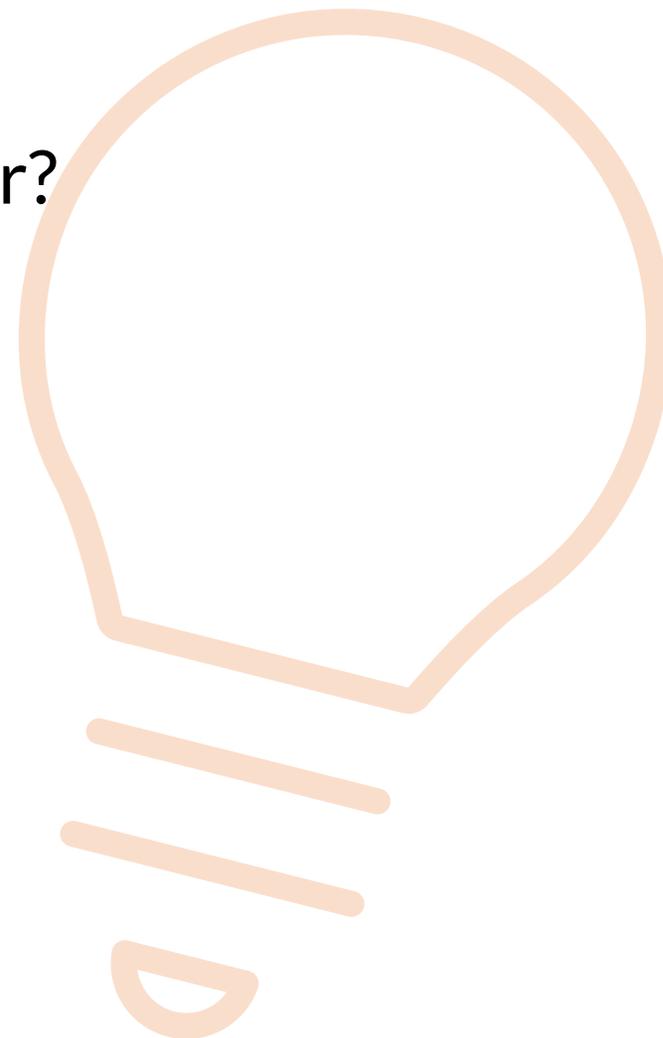
What's the name of the presenter of this webinar?

A. Alejandra

B. George

C. Ashley

D. Teavy



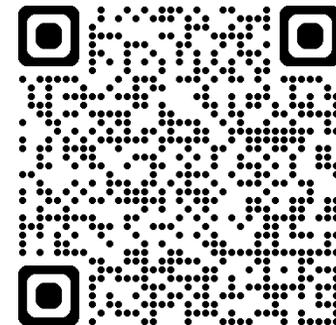
API Integration Overview

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What is API?

- API or Application Programming Interface, used by specific states to share visit details, Caregiver information, and other data.
- More information for API can be found in the HHAeXchange Knowledge Base
 - <https://knowledge.hhaexchange.com/edi/Content/Documentation/EDI/API.htm>



Illinois API Attestation Form

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Illinois API Attestation Form

What is the Illinois API Attestation Form and why is it important?

- The Illinois API Attestation Form is the required first step to initiate the EVV integration process. It collects essential provider information—such as NPI and Tax ID—to ensure the agency is properly registered and accounted for with the State’s EVV Data Aggregator.
- Once submitted, the form creates a ticket to initiate outreach from the HHAeXchange Solution Delivery team to guide providers through the next steps of onboarding, testing, and integration readiness.

Third Party EVV Attestation - IL

I attest to these documents and have signed below in agreement to the data specs, checklist, and confirming attestation for my agency. If you have not already done so, please review the three documents listed below.

Page 1 Page 2

Provider Legal Name: *

Provider Tax ID: * **Provider NPI:**
Provider Primary Point of Contact
Name: * First Last
Email: * **Phone:**
EVV Vendor Legal Name: *
EVV Vendor Primary Point of Contact:
Name: * First Last
Email: * **Phone:**

1

Illinois API Attestation Form

Scan the QR Code below to begin filling out the form!



[Third Party EVV Attestation - IL](#)

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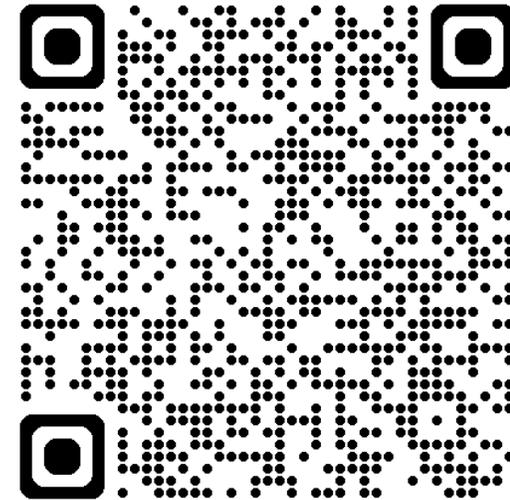


Updated IL EVV Aggregator API Specifications



What are Illinois Electronic Visit Verification (EVV) Data Aggregator API Specifications?

- Specifications that provide detailed guidance for integrating with HHAeXchange.
 - Defines required API endpoints, fields, and formats for importing EVV data.
 - Includes visit, caregiver, billing, and payer data requirements.
- API Specifications can be found in the HHAeXchange Knowledge Base
 - <https://knowledge.hhaexchange.com/edi/Content/Documentation/EDI/API-EVV-Data-Aggregator-Specs-IL-P.htm>



Knowledge Check: API Attestation form



What happens automatically when a provider submits an API Attestation form?

- A. It automatically creates a ticket for them
- B. The provider is immediately approved to send production data
- C. The provider receives caregiver login credentials
- D. EVV visit data begins flowing to the state without testing

API Onboarding Workflow

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API Onboarding Workflow

Get Ready for API Onboarding



Visit the [HHAeXchange Third-Party EVV Integration Knowledge Base](#)

- Complete IL API Attestation Form
- Review necessary IL EVV Aggregator API specifications
- Perform required testing for anyone using new vendor that has not partnered with HHAeXchange before.



Testing Requirements

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> API Testing Requirements



- Complete vendor setup and submit the Third-Party EVV Attestation form.
- Testing may be required, if you are using a new or proprietary vendor.
- Testing is performed on the vendor's side.
- After testing, notify HHAeXchange to receive production credentials.



API Best Practices

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API Best Practices – EDI Provider Knowledge Base



- Best Practices for Integration and EVV Compliance

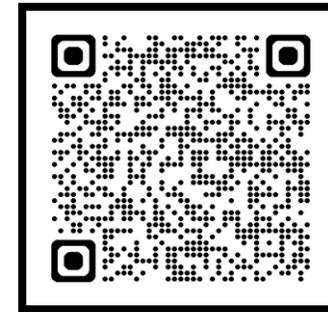
- Helps agencies ensure compliance with EVV requirements and minimize errors in visit records and billing processes.



<https://knowledge.hhaexchange.com/edi/Content/Documentation/EDI/EDI-Best-Practices-P.htm>

- Review API Common Import Rejections

- The most frequent errors that occur when third-party EVV systems send visit data to HHAeXchange and the import fails because required fields or values don't match State's API expectations.



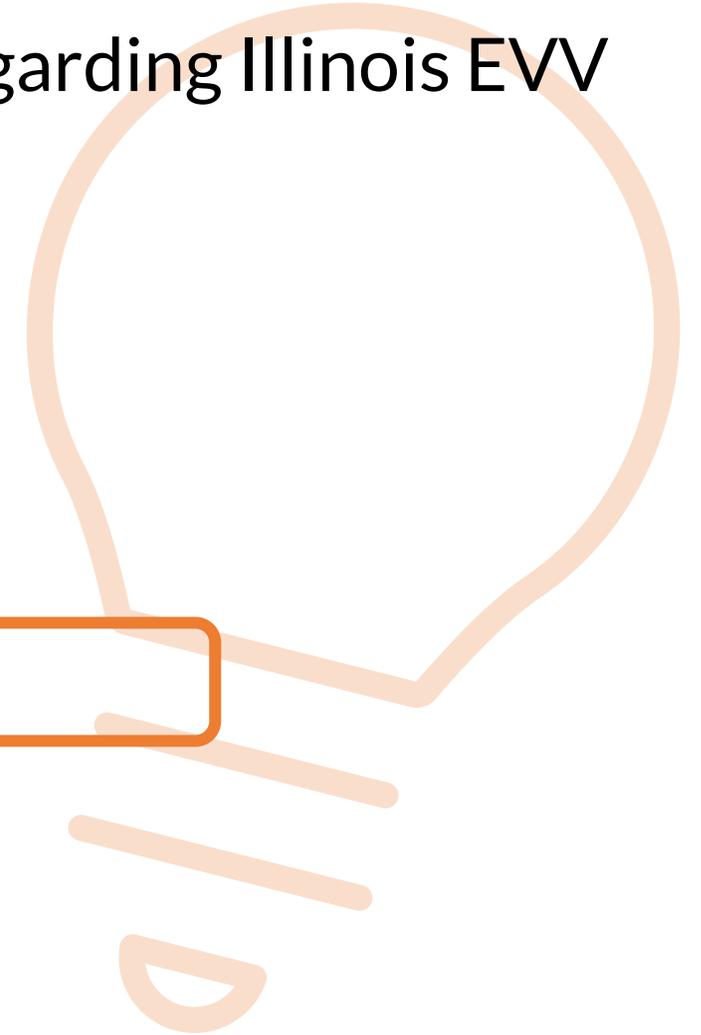
<https://knowledge.hhaexchange.com/edi/Content/Documentation/EDI/API-Common-Import-Rejections.htm>

Knowledge Check: API Specifications



Where can you find the updated information regarding Illinois EVV Data Aggregator API Specifications?

- A. Illinois Department on Aging public website
- B. In the HHAeXchange Portal
- C. HHAeXchange University
- D. EDI Provider Knowledge Base





Key Takeaways

Key Takeaways



- Submit the Illinois API Attestation Form to initiate the EDI onboarding process.
- Use the latest Illinois EVV Data Aggregator API Specifications to stay aligned with DoA/DRS requirements.
- Coordinate with your EVV vendor after attestation to begin API onboarding steps with HHAeXchange.
- Understand integration testing expectations for proprietary or new vendors.
- Use the Illinois State Info Hub and Knowledge Base for current EDI documentation and updates.

Illinois API Attestation Form

Scan the QR Code below to begin filling out the form!



[Third Party EVV Attestation - IL](#)

Third Party EVV Attestation - IL

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EVV Vendor Primary Point of Contact:
Name: * First Last
Email: * **Phone:**





Support Resources



State Info Hub

Provider Information Center



- To ensure you stay up to date on all the information for this project, please visit our State Info Hub
- The State Info Hub will be your primary source of information throughout this implementation



<https://www.hhaexchange.com/info-hub/illinois-doa-drs>

The screenshot shows the HHAExchange website interface. At the top, there is a navigation bar with the HHAExchange logo, menu items for 'Homecare Software', 'Technology', 'Resources', and 'Company', and a 'Request Your Demo' button. Below this is a dark blue header section with the Illinois state icon and the text 'Illinois DOA & DRS Information Center', along with a 'Provider Enrollment Form' button. The main content area is white and features a 'WELCOME TO HHAEXCHANGE' section. On the left, there is a 'TABLE OF CONTENTS' sidebar with a dropdown arrow, listing 'OVERVIEW', 'PARTICIPATE IN TRAINING', 'UNDERSTANDING ALTERNATIVE EVV (EDI)', 'SERVICES IN SCOPE', and 'NEED SUPPORT'. The main text area contains a welcome message and a list of bullet points detailing the EVV Portal's features and requirements.

WELCOME TO HHAEXCHANGE

The Illinois Department of Healthcare and Family Services, the Illinois Department on Aging (DOA), and Illinois Division of Rehabilitation Services (DRS) have partnered with HHAExchange to support providers in maintaining compliance with state and federal EVV requirements and to deliver a streamlined, user-friendly experience.

As part of this agreement, HHAExchange's EVV Portal will be deployed as the only no cost offering to program providers. HHAExchange's EVV Portal will go live for providers on **March 2, 2026**, but there are a few steps you must take to ensure you are set up well in advance of this date.

All providers must **EITHER** use the HHAExchange EVV Portal **OR** ensure that the provider's chosen EVV vendor connects with HHAExchange to aggregate EVV data. The HHAExchange EVV Portal will enable you to easily meet Illinois state requirements, providing a streamlined and user-friendly experience for both back-office staff and caregivers. In addition, Illinois providers will benefit by leveraging the HHAExchange EVV Portal for workflow efficiencies including:

- Managing schedules based on authorizations, plans of care, and individual patient needs
- Offering intuitive EVV tools to caregivers, including a robust mobile application available in 20+ languages
- Ensuring a seamless transition of EVV data to the state aggregator

For providers that already use an EVV system today, you may also use your own EVV system to connect with



State Info Hub (EDI Process)

<https://www.hhaexchange.com/info-hub/illinois-doa-drs>



Support Login State Info Centers ▾

HHAeXchange Homecare Software ▾ Technology ▾ Resources ▾ Company ▾ [Request Your Demo](#)

 **Illinois DOA & DRS Information Center**

[Provider Enrollment Form](#)

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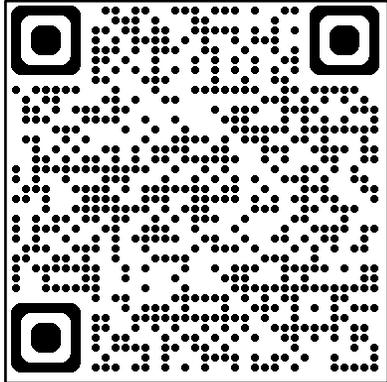
- OVERVIEW
- PARTICIPATE IN TRAINING
- UNDERSTANDING ALTERNATIVE EVV (EDI)**
- SERVICES IN SCOPE
- NEED SUPPORT

Electronic Data Interchange (EDI) Process

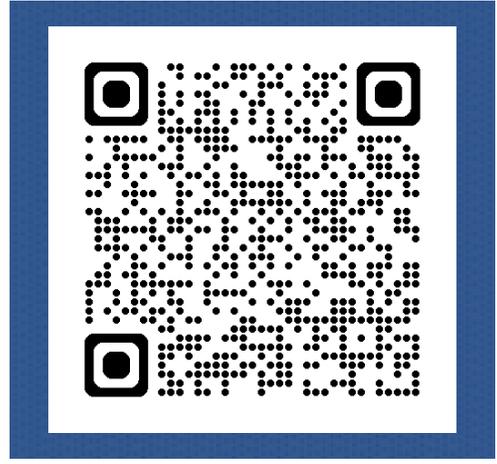
Providers participating in the Illinois DRS and DOA implementation who prefer to continue using their existing EVV vendor may do so by having their vendor send the required visit data to their HHAeXchange-sponsored portal to ensure compliance.

We strongly encourage providers to attend upcoming information sessions to learn more about the steps they and their Alt EVV vendors must take ahead of the March 2, 2026, go-live date to be fully prepared.

Additional instructions, links, and technical specifications will be made available soon.



Scan the QR code to access the EDI Process in the Information Center.



EDI Knowledge Base

<https://knowledge.hhaexchange.com/edi/Content/Home/Home-C.htm>



Onboarding Process for API Providers

<https://knowledge.hhaexchange.com/edi/Content/Documentation/EDI/API-Onboarding-Integration-P.htm>

> Additional Resources



Need to reach out for assistance? Here are some additional resources:

HHAeXchange Client Support Portal and Email:

[Client Support Portal](#) or ILsupport@hhaexchange.com

DHS' Division of Rehabilitation Services (DRS):

DHS.EVV@illinois.gov, [DRS EVV Website](#)

Department on Aging (DOA):

Aging.EVV.Support@illinois.gov

HHAeXchange Illinois EVV Helpline:

(833) 961-7429





Questions?

**THANKS FOR
ATTENDING!**



*Please provide us your feedback
after exiting the webinar.*