



Michigan Department of Health & Human Services

Dear Michigan Provider,

Michigan Department of Health and Human Services (MDHHS) has partnered with **HHAeXchange** to implement an Electronic Visit Verification (EVV) system for the **Self-Directed arrangements involving Fiscal Intermediaries/Financial Management Systems (FI/FMS)**. Following recent system enhancements, MDHHS is now implementing EVV for Self-Direction populations in Michigan.

EVV is used to record certain in-home visits for personal care and home health care services and will:

- Bring MDHHS into compliance with federal regulations.
- Ensure individuals are receiving services as planned and authorized.
- Improve accountability for caregiver services.
- Ensure accuracy of payment for services provided.

Section 12006(a) of the 21st Century Cures Act requires states to gather EVV data for most Medicaid-funded personal care and home health care services delivered in the home. The EVV system must capture and record:

- The type of service,
- The date of service delivery,
- The time of service delivery,
- The location in which the service is delivered,
- The individual receiving the service, and
- The individual providing the service.

MDHHS is using an **Open Vendor Model** to capture EVV data. This model allows FMS providers to use the HHAeXchange EVV system at no cost. Providers may also choose to use a third-party EVV system at their own expense, as long as that system integrates with the state's EVV system, or choose to use a paid version of HHAeXchange at their own expense.

The state's EVV system includes data collection, aggregation, and pre-billing functionality to support MDHHS and its contracted entities and providers. HHAeXchange consolidates all EVV data collected, regardless of which EVV system is used.

Action Required

1. Register for the Upcoming Informational Session

Attend the Michigan FMS EVV Informational Session to learn about EVV expectations and the steps required for your agency and participants.

- a. February 4, 2026 at 11:00 AM ET: [Click here to register](#)

2. Register for the HHAeXchange Portal

If you have not done so already, the first step in onboarding is to register for your HHAeXchange provider portal account using the onboarding form provided below. This is required for submitting or integrating EVV data. **Note:** *If you already have an HHAeXchange portal account, you do not need to submit this form again.*

- a. Providers may either:

- i. Integrate their existing third-party EVV system with the state's HHAeXchange platform, **or**
 - ii. Use HHAeXchange's no-cost EVV tools directly.

Portal registration link: [Michigan Department of Health and Human Services \(MDHHS\)-HHAeXchange Provider Onboarding Form](#)

For more information, visit the **MDHHS EVV website** at www.michigan.gov/EVV.

Thank you for your continued partnership as we work together to ensure compliance and improve the quality of care for Michigan's Self-Direction program participants.

Sincerely,

Michigan Department of Health and Human Services (MDHHS)