

## RHODE ISLAND EOHHS MEDICAID FFS PROVIDERS

# What's Changing with EVV Claims Validation

A guide to the new Electronic Visit Verification (EVV) claims validation process for Rhode Island Medicaid Fee-For-Service providers

Starting July 7, 2026, the Rhode Island Executive Office of Health and Human Services (EOHHS) is turning on automated EVV claims validation for Medicaid Fee-For-Service (FFS) claims. This guide explains what's changing, who it affects, and the simple steps you can take now to make sure your claims aren't disrupted.

### At a Glance

<b>WHO</b>	HHAExchange providers aggregating EVV data for personal care Service (PCS) to Rhode Island EOHHS.
<b>WHAT</b>	Rhode Island Medicaid will begin enforcement of claim denials for visits missing the required EVV in the Sandata Aggregator.
<b>WHEN</b>	Effective Tuesday, July 7, 2026. Only claims submitted, adjusted, reprocessed, or pending on or after that date are affected.
<b>HOW</b>	Validation checks the EVV data in your Aggregator account for the six data elements required under the federal 21st Century Cures Act.

## What This Means for You

Today, your EVV claims are processed the way they always have been. Starting July 7, 2026, Rhode Island Medicaid will automatically check that the required EVV data for each visit is present in your Aggregator account before your claim is validated.

If your EVV data is complete and accurate, you shouldn't notice a change. If data is missing or incorrect, your claims could be affected — which is why it's important to check your data now, before the effective date.

### Good to Know

Rhode Island Medicaid's Office of Program Integrity (OPI) can audit your EVV visits and claims at any time — this isn't new, but it's a good reminder to keep your records clean.

---

## What You Need to Do

---

Here are the steps we recommend taking before July 7, 2026:

### **1. Log into your Aggregator account weekly.**

Check at least once a week to confirm your EVV visit data is transmitted and that it's accurate. This is the single most important habit to build before the effective date.

### **2. Review your six required data elements.**

Make sure each visit includes the data elements required under the federal Cures Act:

1. The type of service performed,
2. The individual receiving the service,
3. The date of the service,
4. The location of the service,
5. The individual providing the service,
6. and the time the service begins and ends.

### **3. Address any gaps right away.**

If you notice missing or inaccurate data, don't wait. Reach out to our support team or your third-party EVV vendor (if you use one) to troubleshoot and resolve the issue before claims become subject to automated validation.

### **4. Watch for the July Monthly Provider Update.**

RI EOHHS expects to publish this update by July 1, 2026, and it will also include this notice. It will be emailed to providers who have opted in and posted to the RI EOHHS website.

### **5. Keep the original RI EOHHS notice handy.**

RI EOHHS emailed providers directly about this change on June 5, 2026. If you have questions, that original communication and the RI EOHHS EVV webpage are good first references.

---

## Resources & Support

---

RI EOHHS EVV webpage: [eohhs.ri.gov/providers-partners/electronic-visit-verification-evt](https://eohhs.ri.gov/providers-partners/electronic-visit-verification-evt)

Original RI EOHHS provider notice, emailed June 5, 2026 (check your inbox or contact us for a copy).

RI EOHHS July Monthly Provider Update, expected by July 1, 2026.

### Questions?

If you have questions about this change, your EVV data, or your Aggregator account, reach out to our **HHAExchange support team** — we're here to help you get ahead of this before July 7th.